

504 Demoss Avenue
Arcadia, IN 46030
Phone: (877) 970-7867 | Fax: (317) 984-7868

Easy as 1, 2, 3!

- 1** Fill out the form below
- 2** Prepare for shipping by removing the hoses, nozzles/fittings and put in Box, Tote or on Pallet.
- 3** Send to us




Equipment Repair Form

Company name/location:		
Contact Name:		
Address :		
City:	State:	Zip:
Phone:		
Fax:		
Email:		

Equipment Repair Instructions:

- Complete this form ensuring all contact details and return address are correct, sign and place a copy with the equipment you are sending us.
- Triple rinse and drain equipment of all liquids.
- DO NOT send hoses, nozzles, clamps and fittings.**
A \$25 per pump EPA disposal fee will be charged to customer if these items are shipped to Pump & Meter Solutions.
- Place item(s) in a sealed waterproof bag before placing into boxes.
- Once the equipment has been repaired, Pump & Meter Solutions will contact you to let you know the total cost of the repair service and which items, if any, are Non- Repairable.
- If any equipment is Non-Repairable; Pump & Meter Solutions will dispose of the Non-Repairable equipment.
- You may choose to purchase the repaired equipment, not purchase the repaired equipment or upgrade to new equipment.
- Our repair service turnaround is approximately 3-4 weeks.

Ship to:  Pump & Meter Solutions
504 Demoss Avenue
Arcadia, Indiana 46030

***All products sent to Pump & Meter Solutions must be flushed of all oils, liquids and chemicals. All hoses, nozzles, clamps and fittings must be removed from equipment prior to sending to Pump & Meter Solutions. If not, the sender will be subject to a \$25.00 per pump EPA disposal fee and accessories will not be returned to sender.*

Equipment sent in:		
Qty	Product Description	Description of problems if known
	Pumps	
	Meters	
	Miscellaneous	
Customer Comments:		
Customer Signature:		Date:



Don't throw it out!

We can repair it saving you up to 50% in costs versus buying new

- Our pump specialists can repair **all major brands** of chemical transfer pumps
- Tested to meet original equipment manufacturers **performance standards**
- Significant **savings** over buying new or used equipment
- **1 year warranty** on all repaired parts and service
- Easy process: send one **pump/meter** or an entire **pallet** and we'll sort it out
- **Fast** turnaround on all repairs
- **Free** disposal of anything that can't be fixed

Customer is not obligated to purchase repaired equipment.

However, if customer chooses not to purchase repaired equipment, it becomes property of Pump & Meter Solutions.



DURA PRODUCTS
Technology with Lasting Value

2 YEAR MAINTENANCE PROGRAM

Your pumps will be returned to you like new and ready for the Spring!

What We Do:

At **NO LABOR** cost to you, our staff will,

- Check the motor and power terminals
- Triple rinse your equipment to **EPA standards**
- Evaluate all gaskets and o-rings for wear and tear
- Test suction and pumping performance
- Repaint the motor and zip-tie the cord



During this process any parts that are under warranty and need to be replaced, will be replaced at **NO** charge. If non-warranted parts need to be replaced, you will be charged only the cost of the parts, labor is **FREE**. Program is open from September to December.

Why We Do It:

We know that by providing excellent service, and keeping your equipment working great, you'll be a customer for life.

*Only available with the purchase of 100% NEW Dura Products.
(Includes FREE annual diagnostic evaluation, performance tests and cleaning)*

For Terms & Conditions visit www.PumpAndMeter.com