PUMP & METER SOLUTIONS
6660 E 266th St, Suite 100
Arcadia, IN 46030
Phone: (877) 970-7867 * Fax: (317) 984-7868

Equipment Repair Form

Customer name:
Contact Name:
Address:
City: **State:** **Zip:**
Phone:
Fax:
Email:

Repair Directions:

Please complete this form, sign and send form in with your equipment for repair. Please include return address and contact details with equipment. Upon arrival, you will be notified via telephone that the equipment has been delivered. Please send repair item(s) to address listed below:

Pump & Meter Solutions
Repair Department
6660 E 266th St, Suite 100
Arcadia, IN 46030

Repair Return Policy:

•Ensure return address and contact details are on shipping label and repair form.

•Flush all liquids and chemicals out of pumps and meters.

•Remove all hoses, nozzles, clamps and/or fittings from pumps and meters.

•When the equipment arrives to Pump & Meter Solutions, it will be logged in and visually inspected.

•Once logged in and inspected, a phone call will be made to let you know the equipment has arrived.

•When the equipment has been repaired, Pump & Meter Solutions will call and let you know the total cost of the repairs and which items are Non-Repairable.

•If equipment is Non-Repairable; Pump & Meter Solutions disposes of the Non-Repairable equipment.

•You can then choose to purchase the repaired equipment, not purchase the repaired equipment or upgrade to new equipment.

•Our repair service turnaround is approximately 2 weeks (one week for shipping, one week for repair work time).

***All products returned to Pump & Meter Solutions must be flushed of all liquids and chemicals. All hoses, nozzles, clamps and/or fittings must be removed from equipment prior to sending equipment to Pump & Meter Solutions. If not, the sender will be subject to a $25.00 EPA disposal fee and all accessories will not be returned to sender.*

Equipment sent in:

Qty	Product Description	Description of problems if known

Customer Comments:

Customer Signature: Date: