



# RETURN GOODS AUTHORIZATION FORM

## REMANUFACTURER'S PUMP/METER 12 MONTH LIMITED WARRANTY

### WARRANTY EVALUATION POLICY

PUMP & METER SOLUTIONS, INC. warrants its remanufactured pumps and meters to be free of defects in materials and workmanship under normal use and service for a period of one year (12 months) from the original remanufacture date. Please refer to [www.pumppandmeter.com/limited-warranty/](http://www.pumppandmeter.com/limited-warranty/) for more detail.

### FOR WARRANTY CONSIDERATION AND EVALUATION

**Please follow these steps:**

- Call 317-877-7867 or email [customerservice@pumppandmeter.com](mailto:customerservice@pumppandmeter.com) to request a Return Goods Authorization (RGA) number
- Complete this form ensuring all contact details and return address are correct and sign.

### PREPARE ITEMS FOR SHIPPING TO PUMP & METER SOLUTIONS

- 1) Pump & Meter Solutions is not responsible for shipping costs.  
**Inbound shipping cost and liability are the customer's responsibility.**
- 2) DO NOT send hoses, nozzles, clamps and fittings. A \$25 per pump EPA disposal fee will be charged.
- 3) Triple rinse and drain equipment of all liquids.
- 4) Place equipment in a sealed waterproof bag before placing into box.
- 5) Place a copy of the signed RGA form inside the box.
- 6) Mark RGA# on the outside of box.

**SHIP TO**  
**Pump & Meter Solutions**  
**Warranty Department**  
**504 Demoss Avenue**  
**Arcadia, Indiana 46030**

Customer Contact Information		
Customer Name:		
Address		
City	State	Zip
Phone		
Email		

RGA#
Date Issued
Authorized By

Product for Warranty Evaluation		
Qty	Product Number	Customer Notes
Customer Signature		Date

Once the evaluation is complete, the customer will be contacted by Pump & Meter Solutions with the results. If the equipment falls under the warranty period and parameters, it will be repaired or replaced and returned at no cost to the customer. If the equipment does not fall under the warranty period and parameters, the customer will be contacted to discuss options for repair or disposal. Please allow 2-4 weeks for evaluation once the equipment is received.