

504 Demoss Avenue  
Arcadia, IN 46030

Phone: (877) 970-7867 | Fax: (317) 984-7868  
CustomerService@PumpandMeter.com

# Easy as 1, 2, 3!

- 1** Fill out the form below
- 2** Prepare for shipping by removing the hoses, nozzles/fittings and put in Box, Tote or on Pallet.
- 3** Send to us (customer is responsible for cost of shipping to and from Pump & Meter Solutions)



## Equipment Repair Form

Company name/location:		
Contact Name:		
Address :		
City:	State:	Zip:
Phone:		
Fax:		
Email:		

Ship to:  Pump & Meter Solutions  
504 Demoss Avenue  
Arcadia, Indiana 46030

*\*\*All products sent to Pump & Meter Solutions must be flushed of all oils, liquids and chemicals. All hoses, nozzles, clamps and fittings must be removed from equipment prior to sending to Pump & Meter Solutions. If not, the sender will be subject to a \$25.00 per pump EPA disposal fee and accessories will not be returned to sender. Customer is responsible for all shipping charges to and from Pump & Meter Solutions.*

Equipment sent in:		
Qty	Product Description	Description of problems if known
	Pumps	
	Meters	
	Miscellaneous	
Customer Comments:		
Customer Signature:		Date:

## Equipment Repair Instructions:

- Complete this form ensuring all contact details and return address are correct, sign and place a copy with the equipment you are sending us.

- Triple rinse and drain equipment of all liquids.

- DO NOT send hoses, nozzles, clamps and fittings.**  
**A \$25 per pump EPA disposal fee will be charged to customer if these items are shipped to Pump & Meter Solutions.**

- Place item(s) in a sealed waterproof bag before placing into boxes.

- Customer is responsible for all shipping costs to and from Pump & Meter Solutions.**

- Once the equipment has been repaired, Pump & Meter Solutions will contact you to let you know the total cost of the repair service and which items, if any, are Non- Repairable.

- If any equipment is Non-Repairable; Pump & Meter Solutions will dispose of the Non-Repairable equipment.

- You may choose to purchase the repaired equipment, not purchase the repaired equipment or upgrade to new equipment.

- Our repair service turnaround is approximately 3-4 weeks.

- Please note that we are unable repair CT-6 pumps**



# REPAIR PROGRAM



## Don't throw it out!

**We can repair it saving you up to 50% in costs versus buying new**

- Our pump specialists can repair **all major brands** of chemical transfer pumps
- Tested to meet original equipment manufacturers **performance standards**
- Significant **savings** over buying new or used equipment
- **1 year warranty** on all repaired parts and service
- Easy process: send one **pump/meter** or an entire **pallet** and we'll sort it out
- **Fast** turnaround on all repairs
- **Free** disposal of anything that can't be fixed

*Customer is not obligated to purchase repaired equipment.*

*However, if customer chooses not to purchase repaired equipment, it becomes property of Pump & Meter Solutions.*

*Please note that we are unable to repair CT-6 pumps.*



**DURA PRODUCTS**  
Technology with Lasting Value

# 2 YEAR MAINTENANCE PROGRAM

**Your pumps will be returned to you like new and ready for the Spring!**

### What We Do:

At **NO LABOR** cost to you, our staff will,

- Check the motor and power terminals
- Triple rinse your equipment to **EPA standards**
- Evaluate integrity of all gaskets and o-rings
- Test suction and pumping performance
- Repaint the motor and zip-tie the cord



During this process any parts that are under warranty and need to be replaced, will be replaced at **NO** charge. If non-warranted parts need to be replaced, you will be charged only the cost of the parts, labor is **FREE**. Program is open from July to December.

### Why We Do It:

We know that by providing excellent service, and keeping your equipment working great, you'll be a customer for life.

**Only available with the purchase of 100% NEW Dura Products.**  
(Includes **FREE** annual diagnostic evaluation, performance tests and cleaning)

For Terms & Conditions visit [www.PumpAndMeter.com](http://www.PumpAndMeter.com)